

Gogoro Network[®] Smart Battery

User Manual

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Use and Management of the Smart Batteries

Subscriber shall exercise the level of care as required by applicable laws to use and safekeep any Gogoro Network® Smart Battery (“Smart Battery”) in accordance with the following manners and requirements:

1. Subscriber is strictly prohibited from placing Smart Batteries in a place of high temperature, or under direct exposure to sunlight for over 30 minutes.
2. Subscriber is strictly prohibited from using Smart Batteries for any purpose not approved by the Company.
3. Subscriber shall always keep the connector at the bottom of Smart Batteries clean and free of any foreign objects. Subscribers are strictly prohibited from placing any metal or conductive materials against or near the connector at the bottom of Smart Batteries.
4. Subscriber is strictly prohibited from putting Smart Batteries into fire, heat, an environment of cooling-down, immersing Smart Batteries in water, dropping or bumping Smart Batteries, or attempting to dismantle or destroy Smart Batteries.
5. Subscriber is strictly prohibited from disassembling or changing the structure of Smart Batteries.
6. Subscriber is strictly prohibited from using any manners not officially approved by the Company to charge or discharge the Smart Batteries.
7. Subscriber is strictly prohibited from using any chemical solvents or agents on Smart Batteries.
8. Subscriber shall not store or place anything in the space between the handle and the upper lid of Smart Batteries.
9. Subscriber is strictly prohibited from using any manner or technology to change, temporarily or permanently, the outer shape or appearance of Smart Batteries, including without limitation affixation, coloring or laser sculpting.
10. Smart Batteries shall always be kept and stored in a vertical direction.
11. Subscriber is strictly prohibited from disposing or discarding Smart Batteries. For malfunctioning Smart Batteries, Subscriber shall contact the Company for instruction and assistance.
12. Subscriber undertakes to at all time swap and/or charge the Smart Batteries in his or her possession at least once every thirty (30) days. If the dashboard of the

Vehicle displays “0” bar for battery power, Subscriber shall immediately swap and/or charge the Smart Batteries (and no later than 24 hours). In case of any breach of the foregoing, Subscriber expressly agrees to make the required compensation under this Agreement and that the Company will have the right to collect the Smart Batteries, in proper manners as permitted by applicable laws and regulations, directly from the premise of Subscriber or of a third party at any time. For avoidance of doubt, this Agreement shall not be suspended in case of malfunction due to Subscriber’s failure to swap and/or charge the Smart Batteries.

Reminders

Subscriber shall be fully aware of the following requirements when using and storing Smart Batteries:

1. Smart Battery may heat up slightly after use. Subscriber shall be cautious when replacing, taking or holding Smart Battery.
2. Each Smart Battery may weigh 10 kilograms or more. Subscriber shall pick up and place Smart Battery carefully.
3. In case of any anomaly with Smart Battery (such as liquid leakage, damage, or deformation) detected or suspected by Subscriber, Subscriber shall immediately (i) stop using the Smart Battery and the Vehicle; (ii) turn the Vehicle power-off; (iii) lock the Vehicle; and (iv) contact the Company for further assistance.

Miscellaneous

The Company has the right to amend or update this Gogoro Network® Battery User's Manual at any time, with a notice to Subscribers by announcement on the Company Website [<https://www.gogoro.com/in>], Gogoro App and/or other website designated by the Company or in other ways as permitted by applicable laws and regulations.